OPENTEXT CONTENT SUITE HEALTH CHECKS

Fastman
SAFE, SIMPLE, SECURE

Keep your OpenText Content Suite and Extended ECM platforms operating at peak performance

✓ Technical examination of your Content Suite system

✓ Audit the current state of your system environment

✓ Identification of optimisations, improvements, and security gaps

✓ Alignment to business needs

✓ Check on patches, systems files, etc.

As more and more business content move into the digital realm files are often stored in varied locations such as local hard drives, network file shares or other legacy systems. Managing this information in a controlled fashion is critical to efficient business operations and essential for controlling business risk.

OpenText Content Suite: Best practice

Regular system health checks are the best practice to ensure that any potential issues are identified and addressed before they become serious problems. They give you the peace of mind you need to know that your Content Suite platform is maintained and operating within tolerances that enable you to meet your platform SLAs and prevent any unplanned errors or down-time.

What's more, you need to ensure that your Content Suite platform remains performant and meets the needs of end-users throughout its operational life. A complete understanding of the state of the Content Suite environment also allows you to safely and accurately undertake upgrades or system migrations.
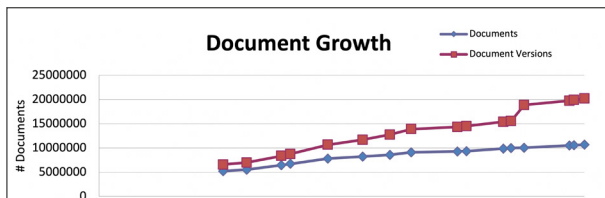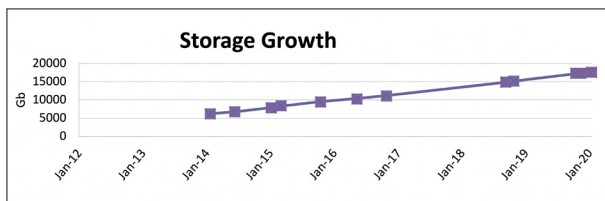
The right solution for all your business needs

- **OpenText Content Suite Health Check (Light "Quick Scan")**
  Regular, behind the scenes, monitoring for your Content Suite platform as part of a preventative healthcare routine

- **OpenText Content Suite Health Check (Full "Comprehensive")**
  Detailed and comprehensive review to test effective system hygiene or prepare for system upgrades or migrations

How Fastman's Health Check makes your system perform better

1. **Ensure System health and performance.** Especially in these uncertain times, Fastman's Health Check methodology enables you to identify areas within the Content Suite deployment that are nearing or exceeding ideal system tolerances. By identifying these at an early stage, you can address and resolve these issues before they became critical system failures.

2. **Maximise the performance of your Content Suite platform.** By using Fastman's Health Check methodology, you can reduce the time that users spend performing everyday business activities, saving time and money.

3. **Streamline upgrades and migrations.** Preventing potential technical complications before commencing the upgrade/migration process save amounts of rework and retesting on the environment. This enables you to upgrade/migrate your system faster and with less effort.

4. **Reduce IT budget required for overall projects.** Fastman's Health Check methodology helps to plan your ongoing projects better and meet the timeline. This significantly reduces unexpected financial/effort outlays.

Storage Growth

Document Growth

Fastman's consultants guide you to the heights of what is possible with your investment

While software maintenance programmes provide technical support when things go wrong, knowing how to spot the warning signs and resolve issues before problems occur is essential. Through our years of experience, Fastman knows how options are best deployed and where to look to find common configuration issues. We provide you with the expertise and support that bridges the gap between standard product maintenance services and your individual business needs and processes.

To find out more, visit www.fastman.com